

## **QUALITY POLICY**

Superior Traffic Management is involved in the traffic management on and around various work sites including; gas, civil construction, new building developments and road works. Superior Traffic Management has been involved in this activity in Queensland for 10 years and can provide clients with a complete traffic management service including local council and Main Roads permits, traffic management plans and a full range of signage.

We have been able to provide an excellent service through good management of our activities enhanced by our implementation of a quality management system compliant with the ISO 9001:2015 international standard.

Management of Superior Traffic Management will demonstrate its commitment to comply with requirements and continually improve the effectiveness of the Quality Management System by;

Establishing and continually reviewing quality objectives

Communicating the requirements of the Quality Management System to all employees, sub-contractors and suppliers

Undertaking regular annual reviews of the Quality Policy and ensuring that continual improvement of the Quality Management System is paramount.

Ensuring we are fully committed to good occupational health and safety practices compliant with Queensland requirements.

The quality objectives of Superior Traffic Management are:

To achieve client satisfaction and obtain positive referrals from past clients

To maintain a consistently high level of service

To continually improve and maintain the Quality Management System

To provide a recognised standard of service

To continually improve business efficiency.

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Fiona Glancy

Director

Superior Traffic Management