

## QUALITY POLICY

Superior Traffic Management is involved in the traffic management on and around various work sites including; gas, civil construction, new building developments and road works. Superior Traffic Management has been involved in this activity in Queensland for 6 years and can provide clients with a complete traffic management service including local council and Main Roads permits, traffic management plans and a full range of signage.

We have been able to provide an excellent service through good management of our activities enhanced by our implementation of a quality management system compliant with the ISO 9001:2008 international standard.

Management of Superior Traffic Management will demonstrate its commitment to comply with requirements and continually improve the effectiveness of the Quality Management System by;

- Establishing and continually reviewing quality objectives
- Communicating the requirements of the Quality Management System to all employees, sub-contractors and suppliers
- Undertaking regular annual reviews of the Quality Policy and ensuring that continual improvement of the Quality Management System is paramount.
- Ensuring we are fully committed to good occupational health and safety practices compliant with Queensland requirements.

The quality objectives of Superior Traffic Management are:

- To achieve client satisfaction and obtain positive referrals from past clients
- To maintain a consistently high level of service
- To continually improve and maintain the Quality Management System and efficiency across the practice to enable the practice to offer services to larger commercial and government organisations requiring official quality certification
- To provide an internationally recognised standard of service
- To continually improve business efficiency.



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